

Hisense Warranty Information

Limited 2-Year Warranty

To make a claim:

In the event of a product defect, concealed damage, missing part on delivery, or serviceable issue, you will need to contact Hisense Canada Customer Service directly. You can do this by:

- Online at www.hisense-canada.com/en/support/service-request/
- Call Hisense Customer Service at **1-855-344-7367**

You will need to provide the following information:

Your name, your phone number, your address, product type, model number, serial number and the date of AC installation. *(You will not be required to provide the original receipt of purchase).*

Please note: if you are submitting a service request online you will also need to upload 3 digital images showing the damage or the product issue.

You can find the serial number on the label located on the side of the unit

Hisense 5,500-BTU (8,100 ASHRAE) 3-in-1 Portable Air Conditioner

3 Modes - Fan, dehumidifier and air conditioner
Model #'s: AP0819CR1W, AP0924CR1W,
AP05524, AP05024

LIMITED TWO YEAR WARRANTY

Warranty is valid for two years from the date of installation. Replacement or repair for any product which fails due to a defect in materials or workmanship. If the unit is exchanged, the replacement unit is warranted for the remainder of your product's original two-year warranty period. If the model is no longer available, you will be replaced with a product of the same or comparable functionality and quality.

Visit www.hisense-canada.com for full warranty information or consult your manual.

Please note refunds will not be offered for any air conditioning units received through BC Hydro or Fortis BC's Energy Conservation Assistance Program.

